

TERMS & CONDITIONS

PRINCIPAL TERMS

This agreement commences on the date you begin your membership with us.

You will be entitled to all the rights and privileges set out for the type of membership you have purchased.

All memberships, programmes and services purchased are non-transferable and non-refundable.

MEMBERSHIP MANAGEMENT

Your Club Right account

12 Rounds Boxing operates a self-service membership management system via 'Club right'.

On joining 12 Rounds Boxing you must claim/set up your Club right account.

You are responsible for making changes to your membership using your Club right account.

You are responsible for keeping your Club right details current at all times.

If you ask West London Boxing Academy to make changes to your account you may incur additional admin fees.

BOOKING SESSIONS (Not applicable to Personal Training Clients)

You must book in to the sessions you want to attend each week via your Club right account.

You can download the mobile app 'Club Right' from Google Play or The App Store or do this on line.

You can book sessions up to 14 days in advance.

If you do not book you may be refused entry to the class.

CANCELLING SESSIONS (Not applicable to Personal Training Clients)

Please be courteous to other users and cancel sessions you have booked but cannot attend .

You must cancel your session 6 hours before it is due to start if you do not want to lose the session.

Cancellations between the hours of 12am and 6am will not be counted in the 4 hour requirement. eg. a 6.30am session must therefore be cancelled before 8.30pm the evening before.

Sessions cancelled less than 6 hours before they are due to start will be deemed 'late cancels' and lost.

LATE ARRIVAL (Not applicable to Personal Training Clients)

If you are more than 15 minutes late to a session, you will be refused entry and your session will be lost.

WAITING LISTS (Not applicable to Personal Training Clients)

If you are on the waiting list you will be notified if a slot becomes available.

The offer is time limited and you must therefore monitor your notifications and accept this slot to secure your place.

If you do not accept your place within the time limit, it will be offered to the next person on the list.

We highly recommend you download the 'Club Right' mobile app and agree to push notifications so that you don't miss out.

ADDITIONAL COVID REGULATIONS

You must complete your profile on Club Right and ensure your contact details are up to date to comply with the governments track and trace protocol

You must not attend gym if you feel unwell or have any Covid symptoms

You must check in at reception on arrival to gym and have temperature taken

Please arrive no more than 10 mins early for class

Please sanitise hands on arrival to the gym

Please comply with social distancing while in the gym and wear a mask in reception area

Please use any one way systems marked out and requested by staff whilst in the gym

Should there be a further lockdown in London and we have to close the gym, the expiry date of any active memberships or class vouchers will be extended for the period we have to close for. We do not however provide refunds.