**West London Boxing Academy - TERMS & CONDITIONS**

**PRINCIPAL TERMS**

This agreement commences on the date you begin your membership with us.

You will be entitled to all the rights and privileges set out for the type of membership you have purchased.

All memberships, programmes and services purchased are non-transferable and non-refundable.

Day Pass holders agree to all listed T&C’s and additional terms under the ‘Day Passes’ section

**MEMBERSHIP MANAGEMENT**

Your Club Right account -

West London Boxing Academy operates a self-service membership management system via ‘Club right’.

On joining West London Boxing Academy you must claim/set up your Club right account.

You are responsible for making changes to your membership using your Club right account.

You are responsible for keeping your Club Right details current at all times.

If you ask West London Boxing Academy to make changes to your account, you may incur additional admin fees.

Memberships are based on a monthly direct debit payment from your account and will be displayed as ‘Go Cardless WLBA’ on your banking statements. Should you fail to make a monthly payment you will not be able to gain access to the gym.

We require 3 months notice if you wish to cancel your membership.

We are unable to issue refunds for those who wish to cancel our ‘one off payment’ annual memberships mid term.

**DAY PASSES**

We do not offer day passes; our gym is for members only. We do offer a “Welcome to WLBA” Session which can be found on our timetable. These sessions are an intro session with a brief chat followed by a training session. These sessions are £10 and must be booked via the club right app.

You can only attend one of these sessions. (Please note - The sessions are always the same format.)

These classes are non-refundable and non-transferable.

**BOOKING SESSIONS**

Your class passes will renew every month from the day you started your membership. For instance, if you join on the 10th of the month, you will get your new class passes on the 10th of every month.

Class passes are valid for 31 days. They cannot be carried over and any unused class passes each month will be lost.

Adult members are credited with 10 class passes each month.

**BOOKING SESSIONS CONTINUED**

You can book sessions up to 14 days in advance.

If you have not booked you will be refused entry to the class.

Always ‘check out’ via reception scanner when leaving the gym.

We reserve the right to change our class schedule at any time.

Under 16’s members are credited with 8 class passes each month

Adult members are credited with 10 class passes each month and unlimited ‘open gym’ passes.

You must book into the sessions you want to attend via your Club right account. This includes ‘open gym’ time.

You can download the mobile app ‘Club Right’ from Google Play or The App Store or do this on line.

**OPEN GYM TIME**

Open gym sessions DO NOT require the redemption of a class pass, Although, you do need to book an open gym slot via the members app and scan in and out as normal. (This will not deduct a class pass from your allowance) This allows us to control the number of people in the gym at any one time and ensure the gym is not over capacity.

Open gym sessions are limited to 25 members at any one time.

Junior members ARE NOT permitted to enter the gym during open gym time.

NO SPARRING is permitted during open gym time unless with a coach during a PT session.

If an open gym session shows as FULLY BOOKED for a particular session it means the maximum number of members are using the gym for that session.

You can book open gym sessions as often as you wish.

Open gym sessions are either 30 minutes or 1 hour long, although, you can book 2 open gym sessions to run consecutively.

Always ‘check out’ via reception scanner when leaving the gym.

**KIDS AND JUNIOR SESSIONS**

Parents/carers may accompany their child to the gym for their session.

Parents/carers are NOT permitted to wait on the gym floor during the session and must wait upstairs in the seating area if they wish to stay.

Parents/carers must not call out or shout to their child during the session from the upstairs spectator’s area.

Any members under the age of 16 are NOT permitted to use any of the weights or cardio equipment unless under instruction or supervision of the coach in charge of that class.

**CANCELLING SESSIONS**

Please be courteous to other users and cancel sessions you have booked but cannot attend.

You must cancel your session 6 hours before it is due to start if you do not want to lose the session.

Sessions cancelled less than 6 hours before they are due to start will be deemed ‘late cancels’ and credit will be lost.

**LATE ARRIVAL**

If you are more than 10 minutes late to a session, you will be refused entry and your session will be lost.

**CLASS WAITING LISTS**

Once a class becomes fully booked the waiting list for that class will open.

If you are on the waiting list you will be notified if a slot becomes available.

The offer is time limited and you must therefore monitor your notifications and accept this slot to secure your place.

If you do not accept your place within the time limit, it will be offered to the next person on the list.

We highly recommend you download the ‘Club Right’ mobile app and agree to push notifications so that you don’t miss out.

**PARKING**

Members are NOT permitted to park within the trading centre. Currently parking is free on Trumper’s way although parking charges have been proposed from August 2021 and will be £1 per hour between 8am – 8pm Monday to Friday and free at weekends.

We take no responsibility for the loss of or damage to customers vehicles and they are parked solely at customers own risk.

**ADDITIONAL COVID REGULATIONS**

You must complete your profile on Club Right and ensure your contact details are up to date to comply with the governments track and trace protocol

You must not attend gym if you feel unwell or have any Covid symptoms.

Please arrive no more than 10 mins early for class

Please sanitise hands on arrival to the gym

Please comply with social distancing while in the gym and wear a mask in reception area

Should there be a further lockdown in London and we have to close the gym, the expiry date of any active memberships or class vouchers will be extended for the period we have to close for.  We do not however provide refunds.

WEST LONDON BOCING ACADEMY RESERVE THE RIGHT TO ALTER OUR TERMS AND CONDICTION AT ANY TIME.